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# Flughafeninformation Flughafen ALA

Almaty, Almaty International Airport (ALA), Kazakhstan

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## Location

The airport is located 15km (9 miles) northeast of central Almaty.

Address:  
2B Mailin Street  
050039 Almaty  
Kazakhstan

Dialling code: +7 [www.alaport.com](http://www.alaport.com)  
Telephone: +7 727 270 3333.



## General Information

**Airport code:** ALA

**Number of Terminals:** 1

### Information

There is an information office located in the public area of the terminal.



## How to get there



## Facilities & infrastructure

### Money

ATMs are available within the terminal, and there is a bureau de change service for passengers wishing to convert currency.

### Communications

Free Wi-Fi is available throughout the terminal, along with public telephones and a post office.

### Food

A selection of cafés, bars and fast food outlets are available both airside and landside.

### Shopping

Duty-free is available in International Departures, with shops offering a range of products including liquor, tobacco, cosmetic goods, souvenirs and books.

### Luggage

A left-luggage service is available, along with baggage wrapping and trolleys.

### Other

Other facilities available at Almaty International Airport include a 'mother and child' room, a first-aid facility and a prayer room, along with a number of tourist information desks run by tour operators.

### Conference & Business

There are currently no meeting facilities at the airport. There is, however, a VIP lounge in Departures granting passengers a quiet working environment. For meeting facilities, it's necessary to travel to some of the city's larger hotels, including the InterContinental (tel: +7 727 250 5000; [www.ihg.com](http://www.ihg.com)).



### Accessibility

The airport is fully accessible, with lifts, ramps, escalators and disabled toilet facilities. Designated disabled parking is available immediately opposite the terminal entrance. Any passengers who may require additional assistance are advised to contact their airline before travelling.



### Visa & Immigration

#### IATA Travel Centre

The IATA Travel Centre delivers accurate passport, visa and health requirement information at a glance. It is a trusted, centralized source for the latest international travel requirements. The IATA Travel Centre is the most accurate source available because it is based on a comprehensive database used by virtually every airline, and information is gathered from official sources worldwide, such as immigration and police authorities.

[www.iatatravelcentre.com/passport-visa-health...](http://www.iatatravelcentre.com/passport-visa-health...)