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# Flughafeninformation Flughafen HAM

Hamburg, Hamburg Airport (HAM), Germany

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### Location

Hamburg Airport is situated 8km (5 miles) north of Hamburg city centre.

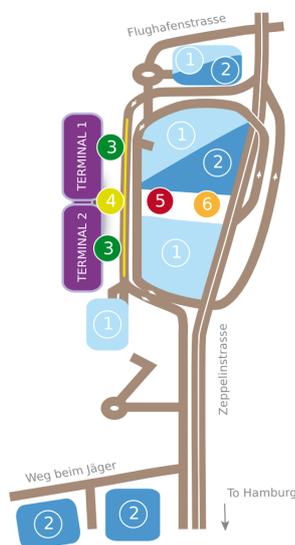
Address:  
Flughafenstrasse 1-3  
22335 Hamburg  
Germany

Dialling code: +49 www.ham.airport.de  
Telephone: +49-40/507 50



### Airport map and general info

#### HAMBURG AIRPORT (HAM)



- 1 Short-stay parking
- 2 Long-stay parking
- 3 Taxi rank
- 4 Bus station
- 5 Car hire
- 6 Hotel
- Drop-off area

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**Airport code:** HAM

**Number of Terminals:** 2

#### Information

Airport information desks are located in Terminals 1 and 2. The Airport Office, located in the Airport Plaza on the arrivals level, provides airport information, travel tickets, event ticket sales, hotel reservations and other services. It is open from 0630 to 2300 daily.

#### Transfer between Terminals

The terminals are linked by the Airport Plaza facility.



### How to get there

#### Driving Directions

Hamburg Airport is easily accessible and well-signposted from central Hamburg. The A7 Autobahn provides a connection to the airport at exit 23, Schnelsen-Nord.

#### **Rail**

The S-Bahn route S1 links Hamburg Airport directly with Hamburg's central station (journey time: 25 minutes).

#### **Bus**

There are bus stops outside Terminals 1 and 2, and the Lufthansabasis stop is located outside the Holiday parking garages P8-P9 on Weg beim Jäger. From here, you can use the free Holiday shuttle service operating between the terminals and the parking garage (every ten minutes, from 3:45 a.m. through midnight).

A number of bus routes connect the airport with the city center and other local destinations. Information about routes and times of departure is available on the websites of the airport ([hamburg-airport.de](http://hamburg-airport.de)) and the local mass transit company, Hamburger Verkehrsverbund ([hvv.de](http://hvv.de)).

The route from and to Kiel, Neumünster and Bordesholm is served by the bus company Kielius, which provides details of the route, departure times and bus stops on its website ([kielius.de](http://kielius.de)).

#### **Taxi**

Taxi services to central Hamburg are readily available outside both terminals. The journey time and fare varies according to the time of day. Official taxis are cream in colour. Pre-booking is available – links to numerous taxi companies can be found on the airport website, including Hansa Taxi (tel: +49-40-21 12 11) and Taxi Hamburg (tel: +40-40/66 66 66).

#### **Car Parking**

Parking at Hamburg Airport is available at six car parks, four of which offer short- and long-term rates close to the terminals; two are further away, cheaper, and are aimed at leisure travellers. Parking can be booked via the airport website ([hamburg-airport.de](http://hamburg-airport.de)), otherwise an 'intelligent' indicator system guides drivers to the nearest suitable available spaces. Valet parking is available.



## **Facilities & infrastructure**

#### **Money**

Monetary facilities include a bank, bureau de change and ATMs within the terminals.

#### **Communications**

Telephones and free Wi-Fi internet access are available throughout the terminals. A post office is located in Terminal 2.

#### **Food**

There are many restaurants, bars and cafés at Hamburg Airport; these can be found in the Airport Plaza and in the terminals both pre- and post-security.

#### **Shopping**

There is a wide variety of shops (including duty-free for non-EU travellers) in both terminals and on both levels of the Airport Plaza. Among these are souvenir retailers, fashion boutiques and bookshops.

#### **Luggage**

Advance reservations can be made for a porter service (tel. +49-40/50 75 20 10). Luggage trolleys are available. There is a left-luggage facility in the Terminal 2 arrivals area. Lost property is handled by the Airport Office (tel: +49-40/507 50).

#### **Other**

Hamburg Airport has a pharmacy and a Red Cross medical centre. Other options include a hairdresser and a prayer room (Terminal 1, level 2).

#### **Conference & Business**

The Airport Conference Center in Terminal 2, level 2 (tel. +49-40/50 75 33 38) provides a range of business services. Executive lounges are located on level 2 of Terminal 2. VIP services are also available.

The Airport Conference Center Lilienthal-Haus (tel: +49-40/50 75 25 00) also provides conference venues with audiovisual and other equipment for hire. There is also the large Terminal Tango (tel: +49-40/50 75 32 11) event space in the former Charter Terminal.



### **Accessibility**

Travellers with impaired mobility are asked to notify their airline and the airport information desk of their needs, prior to travel. Hamburg Airport is accessible to wheelchairs, and disabled toilets are located throughout. Parking spaces for the disabled can be found near the terminals, with disabled parking in the multistorey area located near the exits. A door-to-door transfer service, as well as wheelchair push and provision, is offered by DRK Mediservice (tel: +49-40/50 75 33 53).



### **Visa & Immigration**

#### **IATA Travel Centre**

The IATA Travel Centre delivers accurate passport, visa and health requirement information at a glance. It is a trusted, centralized source for the latest international travel requirements. The IATA Travel Centre is the most accurate source available because it is based on a comprehensive database used by virtually every airline, and information is gathered from official sources worldwide, such as immigration and police authorities.

[www.iatatravelcentre.com/passport-visa-health...](http://www.iatatravelcentre.com/passport-visa-health...)